

COMMUNITY OVERVIEW & SCRUTINY PANEL – 14 JUNE 2016

KEY ACTIONS AND SERVICE REVIEW PROGRAMME REPORT

1. INTRODUCTION & PURPOSE

- 1.1 The corporate plan included a delivery plan which set out a number of key actions for 2016/17. This delivery plan was set out against the background of continued funding reductions.
- 1.2 This report updates the Community Overview & Scrutiny Panel on work being undertaken.

2. KEY DELIVERY ACTIONS AND SERVICE REVIEWS

- 2.1 The table sets out key delivery actions and service reviews pertinent to the Community Overview and Scrutiny Panel. It identifies responsible lead officers and member involvement at a cabinet and review panel level.
- 2.2 It is intended that activity be commenced on the projects identified. Some reviews will be dependent upon the outcome of other reviews or timing consideration governed by external factors.
- 2.3 The table includes progress updates where available and further update reports will be presented to members at regular intervals.

COMMUNITY OVERVIEW & SCRUTINY PANEL

Service Review and Terms of Reference		Progress Update
E.2	Housing Strategy <i>Review the delivery of affordable housing in terms of realistic aspirations of the Council and recent changes in the planning system. Assess the existing constraints and take into account the emerging new Government policy advice. Progress through the local plan review</i>	A review to be commenced in 2016/17.
G.3	Community Safety <i>Review the Council's involvement in community safety (having regard to the Council's statutory responsibilities)</i>	Management review of arrangements is currently underway and will be reported to Panel when completed - target date December 2016.
O.2	Health & Leisure Centres <i>Set financial targets and scope service delivery review to challenge existing arrangements and maximise outcomes for the council and the customer in the longer term</i>	Initial report shared with Panel June 2016. Work ongoing to establish legal responsibilities at each centre. Any further scope of review to follow the clarity of this position.
O.4	CCTV/Alarm Monitoring <i>Service delivery review to challenge existing arrangements and maximise outcomes for the council and the customer</i>	A review was undertaken by a member task and finish group to consider the medium term position of the CCTV service. It reported back to the Community and Overview Scrutiny Panel in March 2016.

2.4 Reviews will be monitored and reported upon to ensure they are progressing and that objectives of the review are being met.

3. FINANCIAL IMPLICATIONS

3.1 A clear focus of the reviews is continued financial responsibility with a view to easing funding pressures.

4. RECOMMENDATIONS

4.1 That the Community Overview & Scrutiny Panel note the approach to delivering the service review programme and the progress updates contained within this report.

For Further Information Please Contact:

Rebecca Drummond
Service Manager – Business Improvement
and Customer Services
Tel: 023 8028 5588
E Mail: rebecca.drummond@nfdc.gov.uk

Background Papers

Our corporate plan 2016-2020 Delivery Plan
Cabinet Report Feb 2016